

2008 MULTI-CHAPTER SYMPOSIUM

International Association of Administrative Professionals®

Saturday, October 4, 2008

Wyndham Anaheim Park Hotel
222 W. Houston Avenue
Fullerton, CA 92832
714.992.1700



Directions from the 91 West: Exit Lemon St. toward Harbor Blvd. / Anaheim Blvd. Turn RIGHT onto Harbor and an immediate LEFT at the Shell service station.

Directions from the 91 East: Exit Harbor Blvd toward Lemon St. / Anaheim Blvd. Turn LEFT onto Harbor, go over the freeway and turn LEFT at the Shell service station.

For additional directions, visit the hotel website at www.wyndham.com/hotels/SNAAN/main.wnt or call the hotel at 714.992.1700.

Hosted by the following Chapters:

Bahia - Citrus Valley - Orange Empire - Stellar - Valencia-Orange County



Peggy Turner
2008 Multi-Chapter Symposium
535 S. Curson Avenue, #1B
Los Angeles, CA 90036

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8 a.m. — 3 p.m.

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Register online today at:
www.iaapmcs.com

Excellence in Action: Bridging the Gap



Debra LaCroix:

“Managing the Multi-Generational Workplace Culture”

Milo Shapiro:

“You Gotta Fail ...To Succeed!”

Women Helping Women



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Debra LaCroix

“Managing the Multi-Generational Workplace Culture”

- Explore the emerging clash of generations in today’s workplace
- Recognize the way generational differences affect how employees interact
- Determine how we can adapt to generational differences to maximize workplace effectiveness

Debra LaCroix is a Master Trainer/Facilitator in both the public and the private sectors. Nationally recognized, her training experience extends from the strategic level of national government and Fortune 100 corporate boardrooms to manufacturing and service industries, public education and prison facilities.

Milo Shapiro

“You Gotta Fail . . . To Succeed!”

- Do we make failure worse than it is?
- What is our organization’s culture about failure?
- What if well-planned risks were celebrated, *regardless* of outcome?
- How much more effective and innovative could everyone be in that environment?

Learn the answers to these questions and more during this interactive and fun workshop.

Milo Shapiro has been teaching improv since 1994 and performing since 1991. He has 20 years corporate and government experience building business relationships with project managers, judges, clerks, technicians, police, analysts and programmers. He is a Professional Member of the National Speakers Association.



REGISTRATION FORM — 2008 MULTI-CHAPTER SYMPOSIUM

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To register, complete this form and mail it with your check to the address below.
Or register online at www.iaapmcs.com.

ATTENDEE INFORMATION:

Name: _____ CPS CAP
Address: _____
City, State, Zip: _____
Daytime Phone: () _____ Evening/Cell Phone: () _____
Email Address: _____
Chapter Name: _____ Vegetarian Lunch

SYMPOSIUM FEES:

	Early Registration by September 26, 2008	Registration After September 26, 2008	\$ Amount
<input type="checkbox"/> IAAP Member*:	\$60	\$65	\$ _____
<input type="checkbox"/> Non-Member:	\$65	\$70	\$ _____

No refunds . . . Substitutions are always welcome.

***IAAP Member denotes California Chapter Member or California Division Member at Large**

Register online using a credit card or PayPal account at www.iaapmcs.com

Make check payable to IAAP Multi-Chapter Symposium and mail with registration form to:
Peggye Turner, 535 S. Curson Avenue, #1B, Los Angeles, CA 90036
Email registration questions to: register.multichapter@yahoo.com

Room rate is \$79 + tax. Ask for the IAAP block. Call 714.992.1700 for reservations.

**Questions? Contact Peggye Turner at 310.229.1390 (w) or
email to register.multichapter@yahoo.com**

Women Helping Women



Bring new/gently worn and clean women’s business clothing on hangers for donation to this nonprofit organization. You will be entered into a drawing.

Women Helping Women’s mission is to provide professional business apparel, image consulting and employment search support to aid low-income women in attaining and sustaining employment. Through volunteers, donors and staff, they provide a positive and supportive environment for Orange County women in transition. Visit their website at www.whw.org.

SYMPOSIUM SCHEDULE

8:00 a.m.	Registration
8:00 a.m.	Exhibitor Fair Opens
8:45 a.m.	Welcome Debra LaCroix
12:00 p.m.	Lunch
1:00 p.m.	Milo Shapiro
2:30 p.m.	Adjourn

HOTEL INFORMATION

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