

EFAM 2009 – Minneapolis

- Barbara M. Murphy CPS/CAP, CA Division President

WOW what a learning experience this year at the International Education Forum and Annual Meeting of IAAP!

My adventure started on Saturday (7/25) morning when I attended the *Word 2007 Power Users* Pre-convention workshop with Gini Courter/Triad Consulting. Did you know that the *ribbon* was rearranged for a purpose – it follows the Document Cycle – **Home** (do the text), **Insert** (things), **Page Layout** (decide how it should look on page), **References** (table contents, footnotes, etc), **Mailings** (step by step wizard), **Review** (track changes), and **View**(ways to look at document). There is another tab – **Developer** – to create forms and micros (Click WORD Options and check box ‘show developer tab’). **And that is just the first page of notes.** Go check out **styles, building blocks, header/footer gallery, quick launch, themes** – there is so much power in 2007! (Link to the handouts for all of their sessions http://www.triadconsulting.com/events/IAAP/2009_Convention/2009_IAAP_Conv.htm)

And if you are in Minneapolis you have to check out Mall of America. Bea Endaya and I did that Saturday afternoon. Picture an amusement park surrounded by a mall – now put them both under the same roof, four stories tall – mall on steroids! Too much – we only wandered 2 floors and one half of the mall. (<http://www.mallofamerica.com/#/main/home/home>)

Sunday (7/26) was the start of the Business Session. Following the Delegates Briefing was the Opening Ceremony with the Parade of Nations – flags from countries represented – then the International Board of Directors boogied down the center aisle.

The Registration/Credentials Committee Report:

- 12 International Officers,
- 33 Division Delegates,
- 266 Chapter Delegates,
- 1 Member-at-Large Delegate,
- 1 International Affiliate Representative,
- 114 Authorized Proxies,
- 161 Registered Alternates
- 492 Registered Attendees
- FOR a total of 1080.

The Report was adopted, along with the Annual Meeting Rules and Annual Meeting Program.

Following the Nominations Committee Report International President Barb Horton CAP gave her address – reflecting on the 2008-2009 year – there have been strategic changes, a formal project plan working with data driven strategy and she is proud of the board members, headquarters staff for their work. She called it ‘joy in the journey’.

Following the business meeting was the Town Hall Meeting. The major discussion point was the proposed dues increase with many comments, questions and responses.

The California Division Group Photo was taken following the morning activities. There was a tremendous turnout – thank you to everyone for taking the time to be part of the photo.

A quick lunch before heading to the Southwest District Caucus with Director Toni Smith. In the Southwest District there were:

- 287 Members of Excellence,
- 37 Chapters of Excellence
- 3 Divisions of Excellence.
- While there were 12 chapters in the district that disbanded there were 5 new chapters that were chartered.
- There were 120 members who received certification and 43 who recertified.

The Office Expo is one of the highlights of EFAM – lots of vendors, give-aways and always new things to learn about.

The day ended with the Evening of Welcome – a Minnesota State Fair complete with midway games, music, entertainment and cotton candy!

Monday morning (7/27) it was over to the Convention Center to cast the Division and 5 Proxy votes for International Officers. While waiting for a text message alerting us to a second vote, if necessary, many of the California attendees revisited the Office Expo, the Hospitality Suite (time to get more 50/50 Drawing tickets) and sat and rested our feet.

The Leadership Luncheon sponsored by Avery Dennison gave us all a television history lesson. We learned that December 20, 1963 the camera turned from the stage to the audience – *Let's Make a Deal* – 'do you want what is behind curtain 1 – 2 – 3?'. Steven Iwersen went on to show us how to break free of poor choices – Attitude, Innovation and Influence.

The afternoon brought another Delegate Briefing, followed by the Business Session being reconvened by President Horton.

The Registration/Credentials Committee Report:

- 12 International Officers,
- 34 Division Delegates,
- 288 Chapter Delegates,
- 1 Member-at-Large Delegate,
- 1 International Affiliate Representative,
- 125 Authorized Proxies,
- 178 Registered Alternates
- FOR total of 1284 attendees.

What a learning lesson everyone got as the Proposed Amendments were considered.

- Proposed #1 failed with less than a 2/3 vote,
- #2 passed,

- #3 passed,
- #4 passed,
- #5 passed,
- #6 passed,
- #7 passed, #8 failed
- and then Proposal #1 was brought back to the floor. With a 10 minute recess called delegates and alternates and others had time to get together to consider the upcoming session. The chair called for 'create blanks' so that all suggestions could be presented from the floor for the new proposed dues amount – each line (Professional, Merited, Student and Associate) was filled in separately. Once all the suggestions were presented the vote was started at the highest amount, with the first majority vote being the amount to 'fill' in the blank. After all the lines were filled in there was debate and vote on the final amended amendment – and Proposed Amended Amendment #1 passed 240 to 80. The International Bylaws and Standing Rules are posted on the International HQ website. (<http://community.iaap-hq.org/IAAPHQ/IAAPHQ/MemberResources/Default.aspx>)

The Teller's Committee gave the results of the voting. All officers, except Southeast Director, were elected on the first ballot. The election was declared and the new officers installed.

- President: Susan Shamali CPS/CAP,
- President Elect: Mary Ramsay-Drow CPS/CAP,
- Vice President: Tamra Goodall CPS/CAP,
- Secretary: Janine Riemersma CPS/CAP,
- Treasurer: Karlana Rannals CPS/CAP,
- Director, Canada District: Sharron Buttler CPS/CAP,
- Director, Great Lakes District: Wendy Melby CPS/CAP,
- Director, Northeast Director: Judith Yannarelli CPS/CAP,
- Director, Northwest District, Valerie King CPS/CAP,
- Director, Southeast District: Virginia Boyd CPS/CAP,
- Director, Southwest District: Toni Smith CPS/CAP,
- Affiliate Representative: Jennifer Hinkson CMP
- Trustees, Retirement Trust Foundation, Kathyne Hampton CPS/CAP and Lynda Boulay CPS/CAP.

Yes, the session ran long, and then California Division members gathered at Market BBQ for a delicious rib, chicken or pork chop dinner. CA Division was delighted to have 8 members from the Hawaiian Division join us for dinner, fellowship and lots of fun. Thanks to all who attended.

Tuesday (7/28) the day was started with Warren Evans CSP, HoF, talking about *The Future, Take It or Make It*. Don Bretthauer CAE, Executive Director gave the State of Profession address.

Then it was on to workshops followed by the Evening of Entertainment and the Cirque Voila – amazing what some people can do with their bodies.

Wednesday (7/29) was another day of workshops before the festivities of the evening Banquet.

In the Pathways to Excellence Program there were:

- 1291 Members of Excellence,
- 169 Chapters of Excellence
- 18 Divisions of Excellence.

President Susan Shamali was introduced by her husband and two daughters – what a fun loving family. Susan looked at the work done in the past 20 months that has raised the standards of accountability for the International Board and Headquarters and those are the standards that need to be at the Division and Chapter level. The question presented was ‘Are you committed?’ – ready to *Walk the Talk, deliver the same message, be one voice* - this year’s theme is ***Power of Commitment***.

Thursday (7/30) closed with the Leadership Workshop for Division or Chapter officers. Wilney Andrain spoke on *From Competent to Confident: The Art of Being Unstoppable* which covered Emotional Intelligence, emotions in decision making, risk, inspiration, motivation to develop a creative mind-set.

It was my honor and privilege to attend EFAM and represent California Division. California was well represented by chapter officers and attendees. Many thanks to those who hung out with me, and slowed me down when needed.

POWER
of
Commitment
California Division